

DRIVING LICENSE REQUIREMENTS

All valid types in roman alphabet must be in renter's name and first name (Greek driving licenses in EU format OK)
 Originals only are accepted. Must have been held for at least one full year, and still valid.
 International driving license only valid if presented with domestic driving license.
 Original Chinese driving license is accepted but only with the Enterprise China drivers licence translation service.
 The renter must show an ID card or passport, a landline telephone number at home.
 French residents must show a proof of domicile (mobile phone bill accepted).

COVERAGES (amounts include VAT)

☺ COVERED
 DURING THE TIME OF RENTAL, VEHICLES ARE COVERED UNDER A THIRD PARTY LIABILITY, FIRE AND THEFT INSURANCE, AND DAMAGES TO THE RENTED VEHICLE WITH OR WITHOUT AN IDENTIFIED THIRD PARTY.

☹ NOT COVERED
 THEFT OF PERSONAL EFFECTS OR GOODS WITHIN THE CAR
 DAMAGES DONE WITHIN THE CAR FROM CIGARETTE BURNS ESPECIALLY
 DAMAGES TO GLASS, TYRES, LOSS OF KEYS, TRANSPONDER AND OPTIONAL ACCESSORIES
 DAMAGES DUE TO THE USE OF THE WRONG FUEL

CROSS BORDER

Rental vehicles may only be driven in MARTINIQUE

MINIMUM AGE - EXTRA KM - DAMAGES TO AND THEFT OF THE VEHICLE - PRE-AUTHORIZATION

group LOCAL	model or similar	code ACRISS	minimum age ¹ YEARS	TOTAL EXCESS without CDW or without TP	CDW Partial Damage Excess Waiver CDW per day	CDW excess ² with CDW	TPC Theft excess waiver TPC per day	TPC excess ³ with TPC	EPW Damage excess cancellation EPW per day	EPW excess ⁴ with EPW	Super CDW Damage excess cancellation SCDW per day
O	Citroën C1 Auto	MDAR	21	8 500	11,74	750	4,46	1 500	7,00	350	12,00
AO	Peugeot 108	MBMR	21	8 500	11,74	750	4,46	1 500	6,00	350	10,00
B	Citroën C3	EDMR	21	10 000	11,74	850	4,46	1 800	8,00	550	15,00
BA	Citroën C3 Auto	EDAR	21	10 000	11,74	850	4,46	1 800	8,00	550	15,00
CE	Renault ZOE 100% Electrique	EDAE	25	15 000	11,74	1 050	4,46	1 900	8,00	750	15,00
C	Peugeot 301 (ess)	CDMR	23	15 000	12,90	1 050	4,80	1 900	10,00	750	18,00
H	Peugeot 2008 GPS	CFMR	23	15 000	12,90	1 050	4,80	1 900	11,00	750	20,00
HD	Dacia Stepway Auto	CFAR	23	15 000	12,90	1 050	4,80	1 900	11,00	750	20,00
EN	Peugeot 3008	SDAR	25	20 000	14,06	1 300	5,28	2 200	15,00	900	22,00
J	Citroën BERLINGO 5	CMMR	23	20 000	12,90	1 300	5,28	2 200	10,00	900	18,00
J2	Citroën BERLINGO 7	CVMR	25	20 000	12,90	1 300	5,28	2 200	12,00	900	20,00
K	Citroën JUMPY	SVMR	25	30 000	16,70	1 600	6,44	2 500	15,00	1 000	22,00
U1	Renault Partner 3,5 m3	UDMR	23	20 000	12,90	1 300	5,28	2 200	8,00	550	15,00
U2	Citroën Jumpy 9 m3	UVMR	25	20 000	12,90	1 300	5,28	2 200	12,00	900	18,00
U3	Renalut Master 12 m3	FXMR	25	30 000	16,70	1 600	6,44	2 500	15,00	1 000	22,00

¹ under 25 must pay a young driver surcharge of 10 € per day with a maximum charge of 100 € par rental. No maximum age applies.
² The CDW excess applies in case of responsible damages or with no identified third party.
 The CDW option reduces the damage excess.
³ The CDW excess applies in case of theft. The TPC option reduces the theft excess.
⁴ The EPW coverage reduces the damage excess. It is only available if the CDW option is subscribed or included.
⁵ The Super CDW coverage voids the damage excess. It is only available if the CDW option is subscribed or included.

EXCEPTIONS - CDW, TP, SCDW coverages are void ...

... in case of wrong fuel used ... if size or height error ... if wrong use of the vehicle
 ... in case of damages inside the vehicle, and to wheels, tires, aux roues, pneumatiques, rims, lower body frames or roof.
 ... in case the car is used for hire and reward (the booker can be held responsible for any financial cost incurred).
 ... if original car keys are not returned. ... if obligations below are not complied with
 NB: loss of car keys is charged 300 €.

OBLIGATIONS

Renter must fill in an accident report in all cases of damage or theft within 24 hours. Full deductible applies if not.
 In case of theft, renter must file a complaint with the police authorities and return the receipt, car keys and car papers to the location.

ADJUSTMENT

Any adjustment of the excess to real damage costs take into account the repair, and the loss of use and the administrative costs.

Rental Conditions 2022-2023 Alamo Enterprise National MARTINIQUE

MISCELLANEOUS

RENTAL DURATION NO MAXIMUM DAYS PER RENTAL

GRACE PERIOD	The invoiced rental duration is calculated by entire periods of 24 hours, with 59 minutes of grace period. Beyond this grace period, an additional day will be invoiced at local rate.
EXTENSION	only possible on a pay locally basis. The extension must be authorized by the rental location at least 48 hours before the initial rental end date.
SERVICE OUT OF HOURS	Out of hours are on request from most locations. In case of non return within the opening times, the customer is responsible for the car until the location opens. Cost usually is 35 €.

BREAKDOWN OR ACCIDENT

	<p>A roadside assistance is available in Martinique in case of breakdown (free of charge) or accident.</p> <p>Renters may have to pay locally for some services (taxi, repairs, towing,...).</p> <p>The invoices or receipts for such services should be kept and presented on car return for refund.</p> <p>In case of breakdown or accident, renters have to call : 0596 77 88 54 - 24/7</p> <p style="text-align: center;">note : at peak times, a wait of 10 minutes or more is possible.</p>								
TAX & EXTRAS									
	<p>VAT applies to all our services.</p> <p>An extra charge is due for any rental starting from an airport location : 5 € per day & 25.00 € maximum per rental.</p> <p>In case of parking or police fine, a 25 € admin fee is charged for each fine handled.</p> <p>Road tolls or other road taxes, fines and pond or parking costs are not refunded.</p>								
PAYMENT									
	<p>Prepaid vouchers must be presented on rental start and must be issued in the first name and surname of the main driver.</p> <p>Admin costs of 45.15 € apply to the renter if voucher must be refunded once the rental is closed.</p>								
	<p>Credit cards accepted : American Express, Diners Club, Visa, Mastercard - in the renter's first name and surname</p> <p>The credit card must be in the name of the main driver (and the same as the prepaid voucher)</p>								
	DEBIT CARDS (Visa Electron, Mastercard Maestro, Switch...), prepaid or E-cards or Mozaic card OR CHECKS ARE NOT ACCEPTED								
	<p>A pre-authorized amount is checked with the credit card company and varies according to the car group rented (see table above)</p> <p>"Chèques vacances" (ANCV) are accepted as means of payment.</p> <p>The rental charges as per the signed rental agreement are debited on rental start.</p>								
	Cash payment is not accepted on rental start for security reasons.								
DRIVING									
	<p>In MARTINIQUE, cars are driven on the right side of the road.</p> <p>Safetybelts are mandatory for all passengers.</p> <p>A SAFETY KIT MADE OF ONE SAFETY JACKET AND ONE SAFETY TRIANGLE IS MANDATORY, KEPT AT HAND INSIDE THE VEHICLE</p> <p>THIS KIT IS PUT IN THE CAR FREE OF CHARGE-A PENALTY FEE OF 20.07 EUR IS CHARGED TO THE RENTER IN CASE OF LOSS OR DAMAGE</p> <p>Babies/Children must be seated in proper equipment until the age of 12 or until safety belts work efficiently.</p>								
FUEL									
	<p>"FULL TO FULL" POLICY APPLIES: WE DELIVER CARS WITH A FULL TANK. RENTER IS ADVISED TO RETURN WITH FULL TANK.</p> <p>IF NOT POSSIBLE, TANK WILL BE COMPLETED TO FULL AND CHARGED WITH AN EXTRA REFUELLING SERVICE CHARGE OF 15 €.</p> <p>MANY CARS RUN ON DIESEL: IN CASE OF DOUBT ON THE FUEL TYPE, CLIENT SHOULD ASK LOCATION OR PETROL STATION.</p>								
ACCESSORIES (should be requested at time of booking)									
	<table border="1"> <tr> <td style="text-align: center;">CST</td> <td>BABY SEAT (1-3 YEARS) : 30 € PER RENTAL</td> </tr> <tr> <td style="text-align: center;">BST</td> <td>CHILD SEAT (4+ YEARS): 20 € PER RENTAL</td> </tr> <tr> <td style="text-align: center;"><i>CASKIN</i></td> <td><i>NO CAPSULE CAN BE SUPPLIED FOR NEWLY BORN / CHECK BEFORE ARRIVAL AT THE COUNTER</i></td> </tr> <tr> <td style="text-align: center;">GPS</td> <td>Portable GPS are available for 5 € per day (50 € maximum per rental)</td> </tr> </table>	CST	BABY SEAT (1-3 YEARS) : 30 € PER RENTAL	BST	CHILD SEAT (4+ YEARS): 20 € PER RENTAL	<i>CASKIN</i>	<i>NO CAPSULE CAN BE SUPPLIED FOR NEWLY BORN / CHECK BEFORE ARRIVAL AT THE COUNTER</i>	GPS	Portable GPS are available for 5 € per day (50 € maximum per rental)
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ADDITIONAL DRIVER									
	<p>EXTRA DRIVER CHARGED AT 25 € PER RENTAL PER DRIVER (LIMITED TO NUMBER OF SEATS INSURED)</p> <p>MUST PRESENT A VALID ORIGINAL DRIVING LICENSE AT A COUNTER TO BE INSURED</p>								
ONE WAY									
	<p>Domestic one-way is charged 30 € per rental and 150 € for abandon in public area.</p>								